



Terms and Conditions

Hannah Airey | Holistic Wellness Last updated: June 2026

1. Introduction

These Terms and Conditions govern the use of my website and the provision of services offered by Hannah Airey, including holistic treatments and laughter wellness workshops. By booking a service or using this website, you agree to these terms.

2. Services Offered

I offer the following services:

- **Holistic Treatments** —including reflexology, Brain and Body Synergy, and related therapies
 - **Workshops** — facilitated group wellness workshops for workplaces and organisations
 - **Speaking Engagements** — keynote and guest speaking on wellness and laughter
 - **Trainings** — Laughter Yoga Leader trainings and Brain and Body Synergy practitioner trainings
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3. Bookings

All bookings are subject to availability and are confirmed only upon receipt of payment or deposit as outlined below. I reserve the right to decline a booking at my discretion.

4. Holistic Treatments — Payment & Cancellation

Payment Full payment is required at the time of booking or prior to your appointment.

Cancellation Policy A minimum of 24 hours notice is required to cancel or reschedule an appointment. Cancellations made with less than 24 hours notice may forfeit their payment. I understand that emergencies happen and will consider these on a case-by-case basis.

5. Workshops — Payment Terms

Deposit A non-refundable deposit of 50% of the total workshop fee is required to secure your booking. The deposit will be refunded in full only in the event that I (the Contractor) need to cancel.

Balance The remaining 50% balance is due no later than 7 days prior to the workshop commencement date.

Travel Clients will be charged for travel disbursements where applicable. This will be agreed upon prior to confirming the booking.

6. Workshops — Responsibilities

My responsibilities (Contractor) I will provide all materials and resources necessary to deliver the wellness workshop to a professional standard.

Your responsibilities (Client) The business or organisation booking the workshop is responsible for ensuring an appropriate venue is provided, along with any agreed-upon equipment required for the session.

7. Workshops — Cancellation Policy

Cancellation by the Client

- If the client cancels the workshop less than 30 days before the scheduled date, 50% of the outstanding balance will be payable.
- If the business cancels the workshop less than 7 days before the scheduled date, 100% of the outstanding balance will be payable.

Cancellation by the Contractor If I need to cancel a workshop due to unforeseen circumstances, the deposit will be refunded in full and every effort will be made to reschedule at a mutually convenient time.

8. Health & Wellbeing

Clients are responsible for disclosing any relevant health conditions prior to receiving treatments. While my services support general wellbeing, they are not a substitute for professional medical advice, diagnosis, or treatment. If you have any health concerns, please consult your GP or a qualified medical professional.

10. Intellectual Property

All content on this website, including text, images, and workshop materials, is the intellectual property of Hannah Airey and may not be reproduced or used without prior written permission.

11. Limitation of Liability

To the extent permitted by New Zealand law, I am not liable for any indirect or consequential loss arising from the use of my services or website. My liability is limited to the value of the service provided.

12. Changes to These Terms

I reserve the right to update these Terms and Conditions at any time. Changes will be posted on this page with a revised date. Continued use of my services following any changes constitutes acceptance of the updated terms.

13. Governing Law

These Terms and Conditions are governed by the laws of New Zealand. Any disputes will be subject to the jurisdiction of the New Zealand courts.

14. Contact

If you have any questions about these Terms and Conditions, please get in touch:

Hannah Airey

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